












I Couldn't Reach "voter's name"

CODING REFERENCE

Mark if you **DO NOT** reach a voter

<input type="radio"/>	Not Home		<p>When in doubt this is the safest choice</p> <p>Voice mailbox has not been set up</p> <p>Voice mailbox is full</p> <p>Message says "no route found"</p> <p>Busy signal or the voter says that they are busy and can't talk now</p> <p>Call is answered and then a hang up</p> <p>If the voicemail doesn't match the voters name</p>
<input type="radio"/>	Left Message		Use when messages are left
<input type="radio"/>	Disconnected		<p>phone company message says number is disconnected or no longer in service</p> <p>Message that the number cannot be completed as dialed. You try again, but it's the number not a dialing mistake.</p>

Mark if you **DO** reach a voter

<input type="radio"/>	Refused		RARELY USE. Only if the voter definitely absolutely positively never ever wants to be called again, or is actively hostile.
<input type="radio"/>	Not Interested		The voter tells you that they are not interested
<input type="radio"/>	Deceased		Someone tells you the voter is deceased
<input type="radio"/>	Moved		Someone tells you the voter has moved
<input type="radio"/>	Call Back		Use when the voter asks to be called back and the campaign tells us they will do it.
<input type="radio"/>	Wrong Number		Someone tells you it's the wrong number, not just that the voicemail is different.
<input type="radio"/>	Other Language		The voter only speaks a language other than English
<input type="radio"/>	Spanish		The voter only speaks Spanish

Save & Next Call



You must select an option from at least one drop-down box in the script to move to the next call.

THE NOTES SECTION

DO record this in the NOTES section



Voter's email address



Voter's preferred phone number



The voter would like to volunteer (like gold!!!)



The voter has a question that needs to be answered



The voter wants to talk to someone in the campaign or the candidate

DO NOT record this in the NOTES section. In these cases, no note is need.



Enter information that can be recorded in the "couldn't reach voter" drop down menu. I.e. moved, wrong number, disconnected, ect. Just leave NOTES blank.



That the voter does not want to share their email or phone number. Just leave NOTES blank.



That a (1) needs to be dialed before the phone number. Just leave NOTES blank.



That voicemail wasn't set up so couldn't leave a message. Just leave NOTES blank.

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